

How to Get Started



Apple Users: Download Crystal Valley's app in the Apple App Store.

Android Users: visit patron.crystalvalley.coop to download after logging in.
Or, use QR Codes on front page to easily access

Getting Signed Up

App

1. Click on the person in top right corner of the app
2. Choose "Sign In"

Website

1. Click on "My Account", upper right corner
2. Choose "Patron Portal"

Or, type in <https://patron.crystalvalley.coop> to browse right to the site.

Returning Patron Portal User

- Sign in using your username and password

If you have previously registered for the Patron Portal, you will sign in with your user name (email address) and password.

Creating New User Accounts

1. Click on "Request Account"
2. Enter your information
3. Click Register
4. Accept confirmation email
5. Confirm account

Once registration is complete, you will receive a confirmation email where you will need to confirm your account. After confirmation, you will be able to login to your account through the app or original login page. Note, patrons have the ability to use a single login for multiple accounts.

If you do not know your Crystal Valley account number, reference your monthly statement or contact your local Crystal Valley office.

